





\*88%
of fleet leaders

are concerned about rising costs.

\*75% of fleet leaders

are using or are considering adopting telematics.

## Break boundaries with fleet cost management strategies

What steps are you taking to control your fleet's total cost of ownership (TCO)? Element Fleet Management's strategic consulting insights and connected solutions can help you to manage costs and thrive in an ever-changing fleet management landscape. With the right tools, metrics, and information, you can boost the contribution your fleet makes to your company's bottom line – and prove it. Discover current trends in fleet management costs.

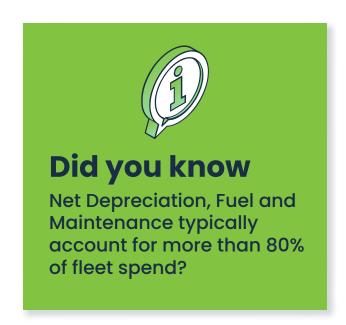
#### As part of this guide, you will:

- Conceptualize the 3 major categories impacting fleet total cost of ownership
- Understand what you can do to influence your fleet's primary costs
- Gain insights to the latest cost trends so you can better plan for and anticipate changes

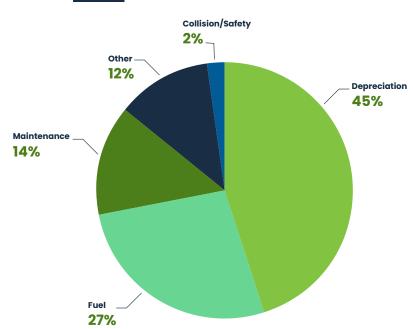
#### **NET DEPRECIATION**

# Focus on the largest spend items for maximum cost reduction

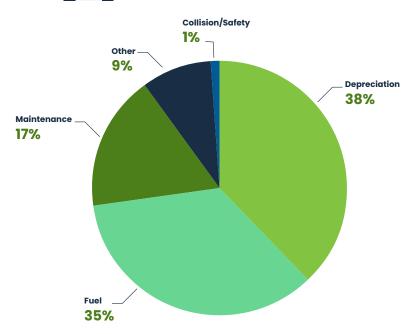
For most fleets, the single biggest cost is depreciation, followed by fuel, maintenance, accidents, and incidentals, such as tolls, violations and delivery expenses.



## Fleet Spend Composition



### Fleet Spend Composition



#### **NET DEPRECIATION**

## Managing a fleet in both U.S. and Canada?

## Here are the typical spend differences, in simple terms:



While U.S. buyers face less fees, duties and taxes compared to Canadian vehicle imports, base vehicle prices in the U.S. tend to be higher after accounting for the foreign exchange rate.



Fuel is also higher in Canada driven mostly by additional taxes. For every gallon of gas, on average Canadians pay \$1.20 (USD) in taxes vs. 50 cents (USD) in the U.S.



Maintenance costs per transaction tend to be higher in Canada, especially for tire purchases. Contributing factors are snow tires and related storage costs as well as in some cases, higher labor, transportation costs and tariffs.



# What can you do to influence your fleet's primary costs?







#### What you can't control:

**Net Depreciation (Acquisition)** – interest rates, inflation and OEM inventory impacting the price of vehicles

**Net Depreciation (Resale)** – fluctuations in vehicle supply and demand impacting the resale market

**Fuel** – geopolitical factors impacting the cost of oil

**Maintenance** – technician labor shortages and commodity price increases

#### What you can control:

Net Depreciation (Acquisition) – vehicle selection, vehicle utilization, financing methods, strategic relationships and negotiations with manufacturers

**Net Depreciation (Resale)** – fleet policies for timely vehicle replacement, and utilizing the right sales channel for resale

**Fuel** – fuel efficient vehicle selection, fuel fraud detection via reporting, telematics insights and safety training to influence driver behavior

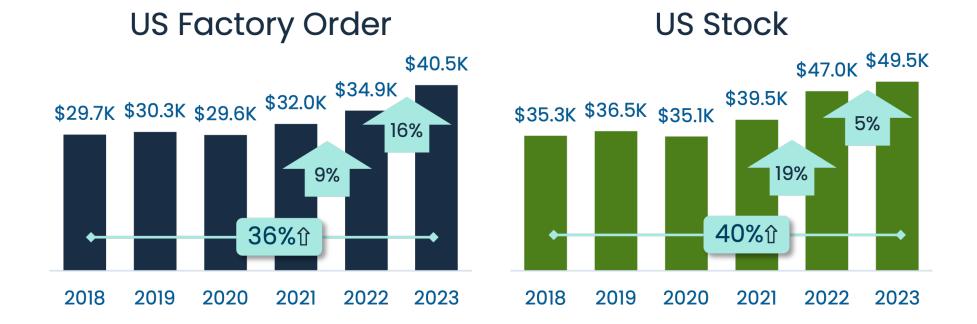
**Maintenance** – preventative maintenance compliance, leveraging warrenty coverage, routine inspections and timely replacement of vehicle

## Net Depreciation (U.S. Acquisition)

#### **Current Situation**

- Commodity shortages and supply chain issues are pressuring new vehicle prices and upfitting costs/time.
- Rising interest rates pose more challenges to vehicle affordability.



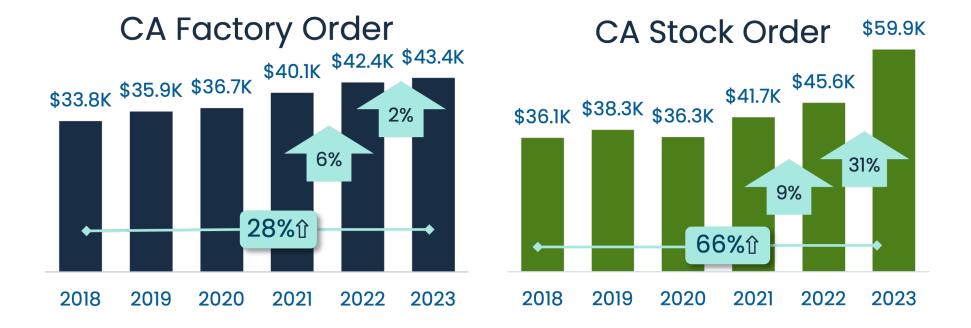


## **Net Depreciation (Canada Acquisition)**

#### **Current Situation**

- Allocation challenges remained for MY2023 and have moved into MY2024.
- Commodity shortages and supply chain issues are pressuring new vehicle prices and upfitting costs/time.
- Rising interest rates pose more challenges to vehicle affordability.





## **Net Depreciation (Acquisition)**

#### **Outlook**

- Allocations are slowly improving with increased OEM (Original Equipment Manufacturer) inventory levels but there is a long way to go to reach pre-pandemic levels.
- Major OEMs indicating that overall incentives to remain mostly flat from MY23 to MY24 on client agreements.
- Larger than normal vehicle price increases remain especially in some product classes, but road towards normalization has gradually begun, though pricing is not coming down as quickly as expected.

#### Recommendation



1. Work closely with your OEM representatives for vehicle allocation.



2. Start model year planning early, be flexible and diversify OEMs where possible to meet your fleet needs.

## Net Depreciation (Resale)

#### **Current Situation**

• Prices have come down – there's a softening in the market. Values have decreased relative to the spring and even more so compared to last year.



## Year over year average resale price increases

2020 TO 2021 2020 TO 2022 2020 TO 2023 2020 TO 2023 2020 TO 2023

#### **Average Resale Price Increases**

	2020 to 2021	2020 to 2022	2020 to 2023
Cars	20%	41%	38%
cuv/suv	21%	37%	28%
Pickups	26%	24%	15%
Vans	20%	48%	29%



## Year over year average resale price increases

2020 TO 2021 2020 TO 2022 2020 TO 2023 3 4 2 %

#### **Average Resale Price Increases**

	2020 to 2021	2020 to 2022	2020 to 2023
Cars	21%	63%	56%
cuv/suv	27%	60%	49%
Pickups	48%	59%	46%
Vans	24%	56%	40%

## Net Depreciation (Resale)

#### **Outlook**

- We're getting back to a more typical depreciation schedule with an uptick in values in the springtime and a decline in the summer months.
- Indication of the ability to order new vehicles improving.

#### Recommendation



1. If considering vehicle replacement, do it now before values drop even further.

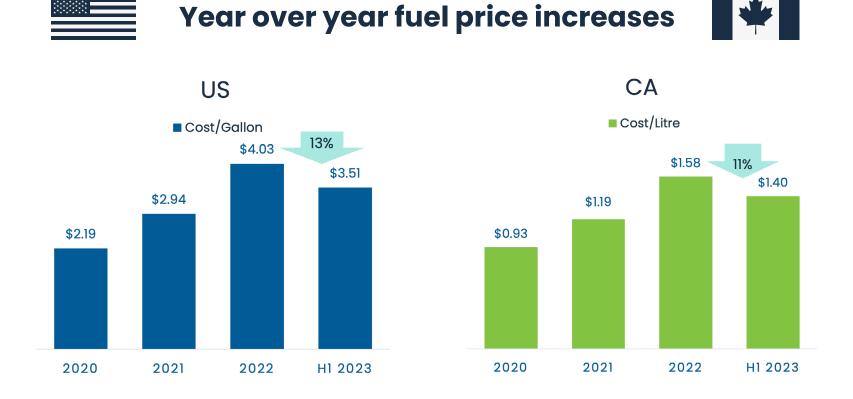


2. Work with your FMC to determine which assets should be sold and which assets are worth holding on to for a possible better price.

## **Fuel**

#### **Current Situation**

- Fuel prices in both Canada and the U.S. have steadily risen throughout the year.
- Even with very tight oil supplies, headlines are now over concerns of lower oil demand in China, which have contributed to the recent the sell-off in oil and fuel markets.



### **Fuel**

#### **Outlook**

- Prices are predicted to continue to rise before they drop later in Q4.
- EIA predicts 2024 prices to be lower than 2023.
- Greater adoption of EVs and alternative fuel vehicles.

#### Recommendation



1. When prices drop, fill up.



2. Promote eco-driving tips - limit idling, harsh braking, harsh cornering and hard acceleration to lower fuel consumption.



3. Leverage telematics for route plans and to prevent fuel fraud and misuse.



4. Ensure that the right vehicle is being used for right application.

## Maintenance

#### **Current Situation**

- Part costs, hourly rates, labor shortage, all increasing total maintenance cost for vehicles (inclusive of downtime).
- Preventative maintenance (PM) will be key for maintaining a TCO that is best in class.
  - PM is key for having a safe & reliable vehicle.
  - PM needs to be done at the correct interval. Not all vendors can complete the current service that is required by the OEM.



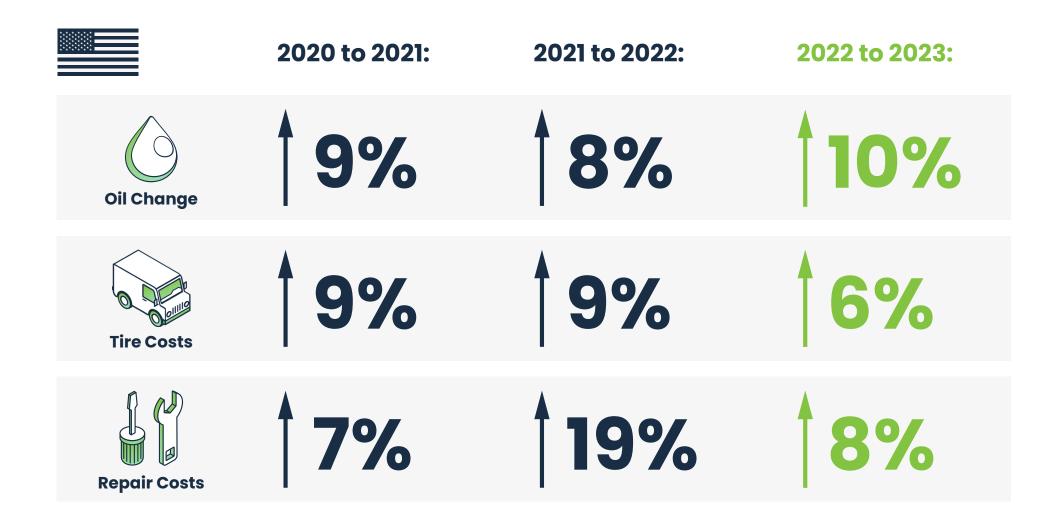
## Maintenance (Avg Cost per Transaction)



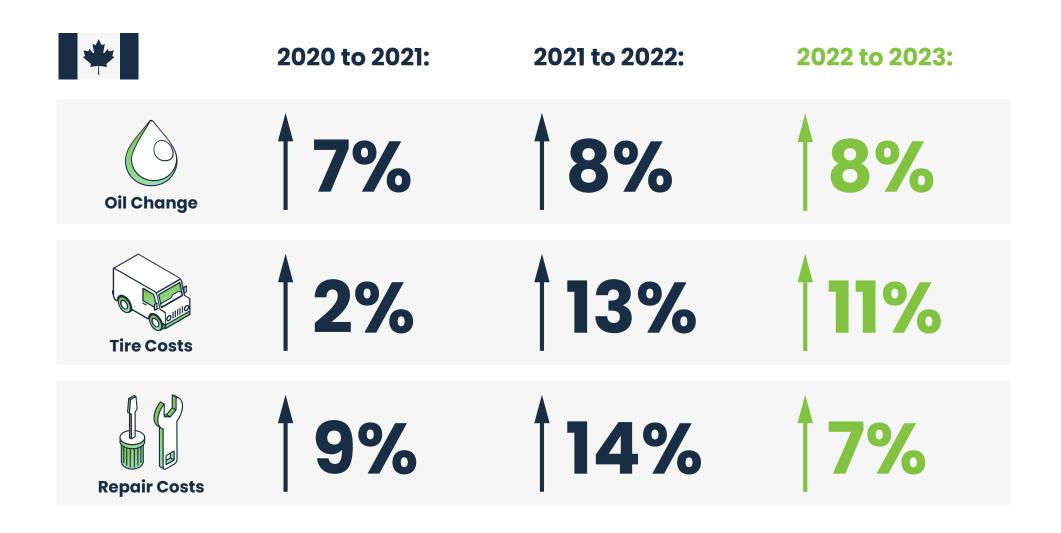
Cost uptick in 2023 continues, driven by inflation and labor shortages



## Maintenance - U.S.



## Maintenance - Canada



## Maintenance

#### **Outlook**

- Monitoring EV data for optimal TCO will be crucial as vehicles age.
- Limited technicians, supply chain shortages, and specialized parts will add complexity in maintenance costs.
- Longer lead times at dealership repairs will contribute to increased downtime and costs, making it important to choose the right repair vendor.

#### Recommendation



1. Use in-network facilities to keep TCO down by eliminating fees and unnecessary or unsuitable repairs.



2. Keep detailed, specific and accurate documentation of preventative maintenance and repairs to manage warranty situations.



3. Use proper recommended parts and services to minimize downtime and repeated repairs in the long-run.



To learn more, visit us at elementfleet.com or contact your local representative

